**Outside Installation and Repair Technician**

**POSITION SUMMARY:**

Outside Installation and Repair Technicians will perform required work in connection with the maintenance, operation, and servicing of telephone, data and security services. This position is a full time, first shift position.

**JOB DUTIES & RESPONSIBLITIES:**

* Receives service orders and necessary equipment used in installing, upgrading, downgrading or changing customer's service or equipment.
* Provides exceptional customer service to all customers, external and internal.
* Installs, removes or makes changes to telephone, internet and security services per service order.
* Completes wiring related to installation of services.
* Complies with all traffic laws, safety rules, regulations and safe practices while operating the vehicle assigned.
* Functions as a team player and projects a positive attitude.
* Availability to work on-call 24/7 on a rotational basis, overtime is required as dictated by the Company.
* Performs other miscellaneous duties as assigned by management.

**DESIRED EXPERIENCE:**

* Candidate should have a fundamental knowledge of Telephone and Internet networks as well as some wiring experience.
* Must be proficient in the use of a PC, Microsoft Excel, Word and Outlook.

**PHYSICAL REQUIREMENTS:**

* Ability to work at elevated heights
* Be able to lift up to 100 pounds
* Vision (Color)
* Hearing
* Ability to wear personal protective equipment such as safety glasses, hard hat, safety shoes, harness and gloves.

**CERTIFICATES, LICENSES, REGISTRATIONS:**

Valid Drivers License and maintaining insurability under the Company’s policy

**BENEFITS:**

Benefits include Health, dental, disability, life insurance, 401k, paid holidays and paid vacation.